

Thank you for Participating in our CareFirst BlueCross BlueShield Medicare Advantage PPO Network!

As part of our CareFirst BlueCross BlueShield Medicare Advantage PPO network, you play an important role in the health and well-being of our Medicare Advantage Individual and Group PPO members. We wanted to share with you some important reminders and updates to help prepare for a new year with your Medicare Advantage patients.

Which CareFirst Medicare Advantage PPO Members can I see?

As a participating Medicare Advantage PPO provider, you are considered in network for any CareFirst members who have a Medicare Advantage Individual or Group PPO plan.

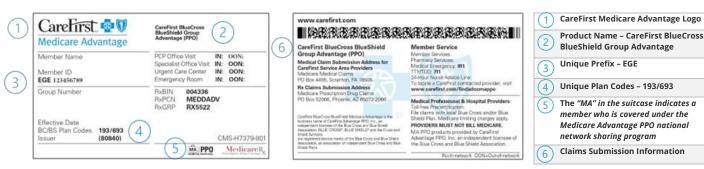
What Medicare Advantage Plans are available for 2025?

There are currently four Medicare Advantage PPO plans qualifying CareFirst Members have the option to select:

- CareFirst BlueCross BlueShield Group Advantage (PPO): CareFirst BlueCross
 BlueShield Group Advantage PPO is a Group Medicare Advantage or EGWP plan
 offered to retirees of employer groups who contract with CareFirst to offer the plan.
- NEW for 2025! CareFirst BlueCross BlueShield Advantage Essential and Complete (PPO): Our Complete (available to members residing in Maryland and Washington, DC) and Essential (available to members residing in Maryland except Baltimore County and Baltimore City) plans are available to qualifying individuals and include all Medicare-covered benefits, providing members access to doctors, specialists, hospitals, plus prescription drug coverage, preventive dental, vision and hearing coverage.
- NEW for 2025! CareFirst BlueCross BlueShield Advantage Salute (PPO): Our Salute plan (available to members residing in Maryland and Washington, DC) is geared towards Military Retirees and Veterans qualified for Medicare and complements current VA and Tricare for Life coverage with a large network of providers, hearing, dental, vision, over the counter items, transportation, and more.

How do I identify a CareFirst Medicare Advantage PPO Member?

CareFirst BlueCross BlueShield Group Advantage Plan Member ID Card:



CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO Inc., an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

CareFirst BlueCross BlueShield Individual PPO Plans Member ID Cards:

• CareFirst BlueCross BlueShield Advantage Essential (PPO):



CareFirst BlueCross BlueShield Advantage Complete (PPO)



CareFirst BlueCross BlueShield Advantage Salute (PPO)



How do I verify eligibility and benefits?

All Medicare Advantage members are available through our self-service tools and Provider Service line for providers to check eligibility and benefits.

- Electronically through <u>CareFirst Direct</u> or
- Contact Provider Service:
 - Medicare Advantage Group PPO: 833-320-2664
 - Medicare Advantage Individual PPO: 833-536-2001

CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO Inc., an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

CareFirst Direct will indicate whether a patient is enrolled in one of the CareFirst Medicare Advantage PPO plans along with their coverage information. For assistance navigating CareFirst Direct for your Medicare Advantage PPO patients, you can access this link to our guide on <u>Eligibility and Benefits</u>.

Where can I find additional information?

We have resources available for you to access, at your convenience, on our <u>Learning and Engagement Center Government Programs</u> section. Here are few recommendations to get you started today:

- CareFirst BlueCross BlueShield Group Advantage (PPO) Course
- CareFirst BlueCross BlueShield Medicare Advantage Individual (PPO) Course

In addition, we offered several live webinars to support Medicare Advantage PPO providers in December and January. If you didn't have a chance to attend, you can access the recording here.

We have also updated the <u>Medicare Advantage</u> chapter of our <u>Medical Provider Manual</u>. The key updates include:

- Added language regarding the definition of a new patient for outpatient hospitals and ambulatory surgery centers.
- Added information about our new CareFirst BlueCross BlueShield Advantage products and reordered other information in the Medicare Advantage chapter for ease of use.

Display your Participation in the Medicare Advantage PPO Network Today!

Thank you for your continued support of our members and let them know you are participating in our Medicare Advantage PPO Network by printing and displaying this sign in your office.