

Thank you for Participating in our CareFirst BlueCross BlueShield Medicare Advantage PPO Network!

As part of our CareFirst BlueCross BlueShield Medicare Advantage PPO network, you play an important role in the health and well-being of our Medicare Advantage Individual and Group PPO members. We wanted to share with you some important reminders and updates to help prepare for a new year with your Medicare Advantage patients.

Which CareFirst Medicare Advantage PPO Members can I see?

As a participating Medicare Advantage PPO provider, you are considered in network for any CareFirst members who have a Medicare Advantage Individual or Group PPO plan.


What Medicare Advantage Plans are available for 2025?

There are currently four Medicare Advantage PPO plans qualifying CareFirst Members have the option to select:

- **CareFirst BlueCross BlueShield Group Advantage (PPO):** CareFirst BlueCross BlueShield Group Advantage PPO is a Group Medicare Advantage or EGWP plan offered to retirees of employer groups who contract with CareFirst to offer the plan.
- **NEW for 2025! CareFirst BlueCross BlueShield Advantage Essential and Complete (PPO):** Our Complete (available to members residing in Maryland and Washington, DC) and Essential (available to members residing in Maryland except Baltimore County and Baltimore City) plans are available to qualifying individuals and include all Medicare-covered benefits, providing members access to doctors, specialists, hospitals, plus prescription drug coverage, preventive dental, vision and hearing coverage.
- **NEW for 2025! CareFirst BlueCross BlueShield Advantage Salute (PPO):** Our Salute plan (available to members residing in Maryland and Washington, DC) is geared towards Military Retirees and Veterans qualified for Medicare and complements current VA and Tricare for Life coverage with a large network of providers, hearing, dental, vision, over the counter items, transportation, and more.

How do I identify a CareFirst Medicare Advantage PPO Member?


CareFirst BlueCross BlueShield Group Advantage Plan Member ID Card:


 <p>Member Name Member ID EGE 123456789 Group Number</p> <p>PCP Office Visit IN: OON: Specialist Office Visit IN: OON: Urgent Care Center IN: OON: Emergency Room IN: OON:</p> <p>RxBIN 004336 RxPCN MEDDADV RxGRP RX5522</p> <p>Effective Date 193/693 BC/BS Plan Codes (80840) Issuer</p> <p>CMS-H7379-801</p> <p>MA PPO Medicare</p>	<p>www.carefirst.com</p> <p>CareFirst BlueCross BlueShield Group Advantage (PPO)</p> <p>Medical Claim Submission Address for CareFirst Service Area Providers PO Box 4495, Scranton, PA 18605</p> <p>Rx Claims Submission Address Medicare Prescription Drug Claims PO Box 52066, Phoenix, AZ 85072-0666</p> <p>Member Service Member Services: Pharmacy Services: Medical Emergency: 911 TTY/TDD: 711 24-Hour Nurse Advice Line: To locate a CareFirst contracted provider, visit www.carefirst.com/FindaDocmappe</p> <p>Medical Professional & Hospital Providers: First-time Prior Authorization: File claims with local Blue Cross and/or Blue Shield Plan. Medicare billing charges apply. PROVIDERS MUST NOT BILL MEDICARE. MA PPO products provided by CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association.</p> <p>Blue Cross and Blue Shield Association is the business name of CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.</p> <p>In-network Out-of-network</p>	<ol style="list-style-type: none"> CareFirst Medicare Advantage Logo Product Name – CareFirst BlueCross BlueShield Group Advantage Unique Prefix – EGE Unique Plan Codes – 193/693 The “MA” in the suitcase indicates a member who is covered under the Medicare Advantage PPO national network sharing program Claims Submission Information
--	---	---

CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO Inc., an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

CareFirst BlueCross BlueShield Individual PPO Plans Member ID Cards:


CareFirst BlueCross BlueShield Advantage Essential (PPO):


①	CareFirst  Medicare Advantage	②	CareFirst BlueCross BlueShield Advantage Essential (PPO)
③	Member Name F_NAME M_INIT L_NAME Member ID MXJ> <SBSB ID	⑥	PCP Office IN: \$X OON: \$X Specialist Office IN: \$X OON: \$X Urgent Care Center IN: \$X OON: \$X Emergency Room IN: \$X OON: \$X
	Group Number GRGR_ID		RxBIN RXBIN RxPCN RXPCN RxGRP RX_GROUP
	Effective Date M_R_DT BC/BS Plan 193/963 Issuer (80840)	④	
	Dental Preferred (PPO) with National Network	⑤	CMS-H7379-001

carefirst.com/medicareadvantage	
	
CareFirst BlueCross BlueShield Advantage Essential (PPO)	Important Phone Numbers Member/Provider Services: 833-536-2001 Pharmacy Services: 888-970-0917 24-Hour Nurse Advice Line: 833-968-1773 Hearing Services: 877-246-1666 Vision Services: 800-783-5602 Routine Transportation: 833-536-2001 TTY: 711 Provider Services: 833-536-2001 To locate a CareFirst contracted medical provider, visit: carefirst.com/findadocmappo
Medical Claim Submission Address for CareFirst Service Area Providers Medicare Medical Claims P.O. Box 4495, Scranton, PA 18505 Rx Claims Submission Address Medicare Prescription Drug Claims P.O. Box 52066, Phoenix, AZ 85072-2066 Dental Claims Submission Address Medicare Dental Claims P.O. Box 14115, Lexington, KY 40512 For non-Medicare covered routine vision claims, file with Davis Vision. For routine hearing claims, file with Nations Benefits.	File claims with local Blue Cross and/or Blue Shield plan. PROVIDERS MUST NOT BILL MEDICARE. MA PPO products provided by CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association.
CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association. CST MA02524ND 8/24	IN= In-network OON= Out-of-network

①	CareFirst Medicare Advantage Logo
②	Product Name – CareFirst BlueCross BlueShield Advantage Essential
③	Unique Prefix – MXJ
④	Unique Plan Codes – 193/693
⑤	The “MA” in the suitcase indicates a member who is covered under the Medicare Advantage PPO national network sharing program
⑥	Claims Submission Information


CareFirst BlueCross BlueShield Advantage Complete (PPO)


①	CareFirst  Medicare Advantage	②	CareFirst BlueCross BlueShield Advantage Complete (PPO)
③	Member Name F_NAME M_INIT L_NAME Member ID MXJ> <SBSB ID	⑥	PCP Office IN: \$X OON: \$X Specialist Office IN: \$X OON: \$X Urgent Care Center IN: \$X OON: \$X Emergency Room IN: \$X OON: \$X
	Group Number GRGR_ID		RxBIN RXBIN RxPCN RXPCN RxGRP RX_GROUP
	Effective Date M_R_DT BC/BS Plan 193/963 Issuer (80840)	④	
	Dental Preferred (PPO) with National Network	⑤	CMS-H7379-002

carefirst.com/medicareadvantage	
	
CareFirst BlueCross BlueShield Advantage Complete (PPO)	Important Phone Numbers Member/Provider Services: 833-536-2001 Pharmacy Services: 888-970-0917 24-Hour Nurse Advice Line: 833-968-1773 Hearing Services: 877-246-1666 Vision Services: 800-783-5602 Routine Transportation: 833-536-2001 TTY: 711 Provider Services: 833-536-2001 To locate a CareFirst contracted medical provider, visit: carefirst.com/findadocmappo
Medical Claim Submission Address for CareFirst Service Area Providers Medicare Medical Claims P.O. Box 4495, Scranton, PA 18505 Rx Claims Submission Address Medicare Prescription Drug Claims P.O. Box 52066, Phoenix, AZ 85072-2066 Dental Claims Submission Address Medicare Dental Claims P.O. Box 14115, Lexington, KY 40512 For non-Medicare covered routine vision claims, file with Davis Vision. For routine hearing claims, file with Nations Benefits.	File claims with local Blue Cross and/or Blue Shield plan. PROVIDERS MUST NOT BILL MEDICARE. MA PPO products provided by CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association.
CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association. CST MA02634ND 8/24	IN= In-network OON= Out-of-network

①	CareFirst Medicare Advantage Logo
②	Product Name – CareFirst BlueCross BlueShield Advantage Complete
③	Unique Prefix – MXJ
④	Unique Plan Codes – 193/693
⑤	The “MA” in the suitcase indicates a member who is covered under the Medicare Advantage PPO national network sharing program
⑥	Claims Submission Information

CareFirst BlueCross BlueShield Advantage Salute (PPO)

①	CareFirst  Medicare Advantage	②	CareFirst BlueCross BlueShield Advantage Salute (PPO)
③	Member Name F_NAME M_INIT L_NAME Member ID MXJ> <SBSB ID	⑥	PCP Office IN: \$X OON: \$X Specialist Office IN: \$X OON: \$X Urgent Care Center IN: \$X OON: \$X Emergency Room IN: \$X OON: \$X
	Group Number GRGR_ID		RxBIN RXBIN RxPCN RXPCN RxGRP RX_GROUP
	Effective Date M_R_DT BC/BS Plan 193/963 Issuer (80840)	④	
	Dental Preferred (PPO) with National Network	⑤	CMS-H7379-003

carefirst.com/medicareadvantage	
	
CareFirst BlueCross BlueShield Advantage Salute (PPO)	Important Phone Numbers Member/Provider Services: 833-536-2001 Pharmacy Services: 888-970-0917 24-Hour Nurse Advice Line: 833-968-1773 Hearing Services: 877-246-1666 Vision Services: 800-783-5602 Routine Transportation: 833-536-2001 TTY: 711 Provider Services: 833-536-2001 To locate a CareFirst contracted medical provider, visit: carefirst.com/findadocmappo
Medical Claim Submission Address for CareFirst Service Area Providers Medicare Medical Claims P.O. Box 4495, Scranton, PA 18505 Rx Claims Submission Address Medicare Prescription Drug Claims P.O. Box 52066, Phoenix, AZ 85072-2066 Dental Claims Submission Address Medicare Dental Claims P.O. Box 14115, Lexington, KY 40512 For non-Medicare covered routine vision claims, file with Davis Vision. For routine hearing claims, file with Nations Benefits.	File claims with local Blue Cross and/or Blue Shield plan. PROVIDERS MUST NOT BILL MEDICARE. MA PPO products provided by CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association.
CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO, Inc., an independent licensee of the Blue Cross and Blue Shield Association. CST MA02634ND 8/24	IN= In-network OON= Out-of-network

①	CareFirst Medicare Advantage Logo
②	Product Name – CareFirst BlueCross BlueShield Advantage Salute
③	Unique Prefix – MXJ
④	Unique Plan Codes – 193/693
⑤	The “MA” in the suitcase indicates a member who is covered under the Medicare Advantage PPO national network sharing program
⑥	Claims Submission Information

How do I verify eligibility and benefits?

All Medicare Advantage members are available through our self-service tools and Provider Service line for providers to check eligibility and benefits.

- Electronically through [CareFirst Direct](#) or
- Contact Provider Service:
 - Medicare Advantage Group PPO: 833-320-2664
 - Medicare Advantage Individual PPO: 833-536-2001

CareFirst BlueCross BlueShield Medicare Advantage is the business name of CareFirst Advantage PPO Inc., an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

CareFirst Direct will indicate whether a patient is enrolled in one of the CareFirst Medicare Advantage PPO plans along with their coverage information. For assistance navigating CareFirst Direct for your Medicare Advantage PPO patients, you can access this link to our guide on [Eligibility and Benefits](#).

Where can I find additional information?

We have resources available for you to access, at your convenience, on our [Learning and Engagement Center Government Programs](#) section. Here are few recommendations to get you started today:

- [CareFirst BlueCross BlueShield Group Advantage \(PPO\) Course](#)
- [CareFirst BlueCross BlueShield Medicare Advantage Individual \(PPO\) Course](#)

In addition, we offered several live webinars to support Medicare Advantage PPO providers in December and January. If you didn't have a chance to attend, you can access the recording [here](#).

We have also updated the [Medicare Advantage](#) chapter of our [Medical Provider Manual](#). The key updates include:

- Added language regarding the definition of a new patient for outpatient hospitals and ambulatory surgery centers.
- Added information about our new CareFirst BlueCross BlueShield Advantage products and reordered other information in the Medicare Advantage chapter for ease of use.

Display your Participation in the Medicare Advantage PPO Network Today!

Thank you for your continued support of our members and let them know you are participating in our Medicare Advantage PPO Network by printing and displaying [this sign](#) in your office.