

BlueImpressions



Dental News & Updates

What's Happening?

- Reminder to Use LabCorp, CareFirst's In-Network Laboratory Facility for BlueChoice Members
- Medicare Advantage Benefits Update for Fluoride Coverage

Education & Training Resources

- CareFirst Launches New Center for Provider Education (CPE) Website
- CareFirst's Two 2021 Virtual Dental Continuing Education Symposiums: A Success

Coding Corner

- Your Guide to CDT Updates for 2022

CareFirst Office Closings

- Holiday Closings

What's Happening?

Reminder to Use LabCorp, CareFirst's In-Network Laboratory Facility for BlueChoice Members

[LabCorp](#) is the only national laboratory that CareFirst BlueChoice members can use when they require biopsies of the oral cavity or surrounding tissue. If you order a test from a lab other than LabCorp for these members, they will have unnecessary out-of-pocket expenses.


How to Identify a BlueChoice Member









Access vital information about your patients' dental plans on our Provider Portal. Navigate to [CareFirst Direct](#) and enter your patient's subscriber ID and date of birth. On your patient's Eligibility Summary screen, view "Plan Description" to find the name of the medical plan your patient has.

CareFirst BlueCross BlueShield is the shared business name of CareFirst of Maryland, Inc. and Group Hospitalization and Medical Services, Inc. CareFirst BlueCross BlueShield Medicare Advantage is the shared business name of CareFirst Advantage, Inc. and CareFirst Advantage DSNP, Inc. CareFirst BlueCross BlueShield Community Health Plan Maryland is the business name of CareFirst Community Partners, Inc. CareFirst BlueCross BlueShield Community Health Plan District of Columbia is the business name of Trusted Health Plan (District of Columbia), Inc. In the District of Columbia and Maryland, CareFirst MedPlus is the business name of First Care, Inc. In Virginia, CareFirst MedPlus is the business name of First Care, Inc. of Maryland (used in VA by: First Care, Inc.). CareFirst of Maryland, Inc., Group Hospitalization and Medical Services, Inc., CareFirst Advantage, Inc., CareFirst Advantage DSNP, Inc., CareFirst Community Partners, Inc., Trusted Health Plan (District of Columbia), Inc., CareFirst BlueChoice, Inc., First Care, Inc., and The Dental Network, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

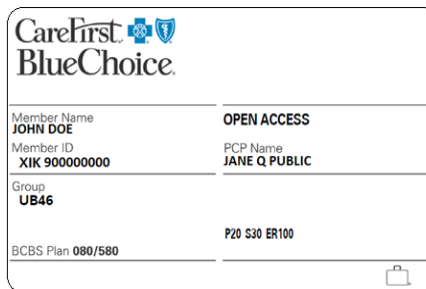
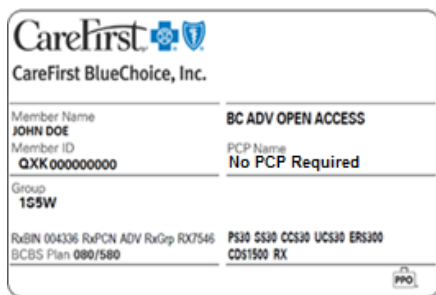
Eligibility / Benefits & Claims Status | Remittance / NOP | Fee Schedules

[Back](#) Eligibility Summary

Date of Service 

 Medical	Group	Insurance Type			Benefits Anesthesia Dental Care Oral Surgery Dental Accident General Health Benefits Search for Different Benefit <input type="text" value="Enter a Benefit"/>  Manage Benefit Favorites
 Dental	Status	Plan Description			
 Vision	Active Coverage 01/01/2021 - 12/31/2021	BlueChoice Advantage			I would like to View Claims Prior Auth/Notifications <input type="text" value="Select One"/>  New Member Search
	Relationship to Policy Holder Self	Renewal Month  Contract: Every January Benefit: Every January			
	more...				
	Coordination of Benefits				No info on file
	Primary Care Physician (PCP)				No info on file
	Disclaimer Unless otherwise required by state law, this notice is not a guarantee of payment. Benefits are subject to all contract limits and the member's status on the date of service. Accumulated amounts such as deductibles may change as additional claims are processed. * N/A - Not Available				

You can also access a copy of your patient's membership ID card on CareFirst Direct – select *Zoom In* to access a downloadable copy of the ID card in PDF format. Look for the “BlueChoice” logo in the top left corner of the card.



You can find more information about laboratory coverage in the [dental provider manual](#), page 67.

Medicare Advantage Benefits Update for Fluoride Coverage

The CareFirst BlueCross BlueShield Core, Enhanced and Add-On dental plan summaries have been updated to include clarity on billing for the following procedures listed:

CareFirst BlueCross BlueShield Core	CareFirst BlueCross BlueShield Enhanced	CareFirst BlueCross BlueShield Add On
<ul style="list-style-type: none"> ▪ D0220 ▪ D0230 ▪ D0270 ▪ D0272 ▪ D0273 	<ul style="list-style-type: none"> ▪ D0220 ▪ D0230 ▪ D0270 	<ul style="list-style-type: none"> ▪ D0220 ▪ D0230 ▪ D0270

The copays listed for these services may be higher than the Allowed Amount. Please be sure to charge members no more than the Allowed Amount.

We encourage you to access the dental plan summaries for your CareFirst BlueCross BlueShield Core, Enhanced and Add-On enrollees using CareFirst Direct. There, you can view a downloadable PDF version of the patient’s plan summary from their Eligibility Summary Screen.

Education & Training Resources

CareFirst Launches New Center for Provider Education (CPE) Website

At CareFirst BlueCross BlueShield and CareFirst BlueChoice, Inc. (CareFirst), we are transforming how we do business to be more simple, clear and human. We want to make interacting and working with us easier for you and your office staff.

Based on your feedback, we have redesigned our [Center for Provider Education](#) (CPE) website to meet the demand for high quality, educational resources. Our goal is to create an educational roadmap for your office based on your strategic needs and driven by your office’s healthcare specialties.

As you navigate through our redesigned website, you will find an easy-to-use interface that organizes our training offerings by:

- On-demand modules
- Continuing education courses
- Webinars
- Specific topics, like authorizations or CareFirst Direct
- Associated FAQs

Check out our new site today. Visit carefirst.com/providereducation and watch the [“Working with CareFirst”](#) video. We encourage you to view this video before exploring the rest of the website.

What’s next?

As we continue to create learning opportunities tailored specifically to our providers and their specialties, we will also expand our new site with additional content and features. We will let you know about all these changes via email or in [BlueImpressions](#). As you and your staff get used to our new site, we want to hear from you. Send us an email at providered@carefirst.com with your feedback.

CareFirst's Two 2021 Virtual Dental Continuing Education Symposiums: A Success

On September 25, CareFirst hosted our annual dental symposium featuring Dr. Timothy Ricks, Dr. Robert Ciaverelli, Oleg Tarkovsky, and Dr. Barbara Steinberg.

Dr. Timothy Ricks presented on current issues facing our nation's oral health. Dr. Robert Ciaverelli and Oleg Tarkovsky spoke on the importance of maintaining mental health in your dental offices, and Dr. Barbara Steinberg offered an in-depth look at eating disorders, how they affect a patient's medical and dental health, and signs to look for as a dentist. Attendees were awarded three (3) continuing education units.

CareFirst hosted a second virtual symposium on Friday, November 5, which featured panelists Drs. Charles Doring, Janet Yellowitz and Deneen Bowlin. Additional speakers included Dr. John Comisi and Dr. Barbara Steinberg.

Drs. Doring, Yellowitz, and Bowlin hosted a panel on the dental needs of an aging population. Dr. Comisi presented on sleep medicine, and Dr. Steinberg featured an in-depth look at the signs of domestic abuse in dental patients during post-COVID lockdown appointments. Attendees were awarded three (3) continuing education units for completing the session.

As a reminder, CareFirst offers free annual continuing education opportunities to our participating dentists and hygienists.

Have a Question?

Email us at dentalCE2021@carefirst.com.

Coding Corner

Your Guide to CDT Updates for 2022

The following charts list the American Dental Association's (ADA) CDT code changes, effective January 1, 2022.

Additions for 2022 include the following covered services:

Codes	Descriptor	Dental Policy
D3921	Decoronation or submergence of an erupted tooth	Benefit available 1 time per lifetime per tooth; general anesthesia is covered with this procedure.
D4322	Splint - intra-coronal, natural teeth or prosthetic crowns	Not covered ACA (MD/VA); DHMO - covered without limitations
D4323	Splint - extra-coronal, natural teeth or prosthetic crowns	Not covered ACA (MD/VA); DHMO - covered without limitations
D5227	Immediate maxillary partial denture - flexible base (including any clasps, rests and teeth)	5-year limitation applies
D5228	Immediate mandibular partial	5 year limitation applies

	Denture - flexible base (including any clasps, rests and teeth)	
D5725	Rebase hybrid prosthesis	benefit available 1 time per 36 months, but not within 6 months of initial placement per arch.
D5765	Soft liner for complete or partial removable denture - indirect	benefit available 1 time per 36 months, but not within 6 months of initial placement per arch.

Additions for 2022 include the following non-covered services:

Codes	Descriptor	Dental Policy
D3911	Intraorifice barrier	Not covered; considered inclusive to primary endodontic procedure
D6198	Remove interim implant component	Not covered
D7298	Removal of temporary anchorage device (screw retained plate), requiring flap	Not covered
D7299	Removal of temporary anchorage device, requiring flap	Not covered
D7300	Removal of temporary anchorage device without flap	Not covered
D9912	Pre-visit patient screening	Not covered, inclusive
D9947	Custom sleep apnea appliance fabrication and placement	Not covered under dental at this time, but coverage exists under Medical
D9948	Adjustment of custom sleep apnea appliance	Not covered under dental at this time, but coverage exists under Medical
D9949	Repair of custom sleep apnea appliance	Not covered under dental at this time, but coverage exists under Medical

Deletions for 2022:

Codes	Descriptor
D4320	Provisional splinting - intracoronal
D4321	Provisional splinting - extracoronal
D8050	Interceptive orthodontic treatment of the primary dentition
D8060	Interceptive orthodontic treatment of the transitional dentition
D8890	Orthodontic treatment (alternative billing to a contract fee)

Be sure to check CareFirst Direct's CDT code search to determine your patients' specific coverage, frequency, and history for these procedures. It is located on the right side of your CareFirst portal screen.

CareFirst Office Closings

Holiday Closings

CareFirst, CareFirst BlueChoice and The Dental Network will be closed on the following dates:

- Friday, December 24—Christmas Day (Observed)
- Friday, December 31—New Year's Day (Observed)
- Monday, January 17—Martin Luther King, Jr. Day
- Monday, February 21—President's Day

You should expect to see longer wait times the day after a holiday. We encourage you to use our self-service tools, [CareFirst Direct](#) and [CareFirst on Call](#), for claim status, eligibility and benefits.