

# BLUE IMPRESSIONS

News for You



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## Did You Know?

### Atlas Systems Outreach to Providers

As a reminder, CareFirst has contracted with Atlas Systems, Inc., to assess the accuracy and completeness of our online provider directory. You may receive a phone call from Atlas Systems to help verify accuracy and completeness of your provider directory information found on our [Find a Doctor](#) tool. **These calls are legitimate and not a scam.**

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## What's Happening

### New E-Prescribing Legislation that May Affect Your Practice

Effective January 1, 2022, [Senate Bill 0166 \(CH0299\)/House Bill 0512 \(CH0230\) \(2020\) Drugs and Devices – Electronic Prescriptions – Controlled Dangerous Substances](#) requires licensed healthcare providers in Maryland to electronically prescribe prescriptions for controlled dangerous substances. This legislation is in scope for dental providers.

Health General Article 21-220(C) provides exceptions to this requirement and the requirement to request a waiver. We encourage you and your practice to review this legislation and determine which steps, if any, need to be taken. You can find more information by clicking [here](#).

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### Looking for Your Office's 2023 Fee Schedule?

Did you know that you can access your office's current fee schedules on CareFirst Direct? This and other navigational resource guides for CareFirst Direct are accessible to you on our [Learning and Engagement Center](#).

When you navigate to our On-Demand Resources, you'll find a full suite of dental courses focused to your office's needs.

## On-Demand Training

## &gt; On-Demand Training

CareFirst Essentials

Insurance Basics

Practice & Payment  
Transformation

Quality Improvement

Professional

Institutional

Ancillary

## &gt; Dental

## &gt; On-Demand Training FAQs

## Dental

Specialty topics and courses dedicated to our Dental healthcare delivery partners.



### Featured Course

Looking for need-to-know information about CareFirst Dental? We recommend our ["Dental Insurance Plan Basics"](#) course. Learn all about the different dental plans you may encounter, as well as answers to frequently asked questions!

Select a category to expand:

[Expand All](#) | [Collapse All](#)

CareFirst Direct

Products

Dental Basics

Claims

[Expand All](#) | [Collapse All](#)

Have a suggestion for a course that could help your practice? We welcome your feedback! Please send us an email at [providereducation@carefirst.com](mailto:providereducation@carefirst.com).

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## Of Interest

### New Resources from the Learning & Engagement Center

We're excited to offer some new and exciting resources for you and your staff that make doing business with CareFirst easier and more efficient.

We've developed some new learning resources tailored to your dental office's interactions with CareFirst:

- [Group Medicare Advantage for Dental Providers](#)
- [Specialty Care: Guidelines for CareFirst Dental Orthodontists](#)
- [Dental Pre-Treatment Estimates](#)

We encourage you to use these resources at your convenience. Your feedback is welcomed within the course surveys.

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## Coding & Reimbursement

### New Updates to Dental Clinical Resources

CareFirst has updated our Dental Clinical Criteria and our Reference Guide for Required Attachments to accommodate CDT changes for 2023.

Updates include:

#### [Dental Clinical Criteria](#)

- Added specific criteria that identifies the types of extractions being performed and submitted for payment. *Determination of type of extraction depends primarily on the anatomic position of the tooth/remnants as well as the technique required to remove the tooth/remnants.*
- Updated frenectomy CDT codes.
- Added D7950 to allow for sedation and general anesthesia benefits for this procedure.
- Advised that new CDT code D4286 for removal of a non-resorbable barrier membrane is a periodontal category code, but is to be used whenever a non-resorbable barrier is being removed (endo and implant osseous surgeries).

#### [Reference Guide for Required Attachments](#)

- Clarified that any time there is a tooth that has had endodontic treatment, a periapical film that demonstrates the full length of the tooth with the gutta percha fill completed is required.
- Emphasized that for periodontal surgical treatments, all pre-surgical preparatory treatment, e.g., root planing, is included in the narrative.
- Advised that if overdentures are treatment planned to be supported by implants, be sure to have a full length diagnostic radiographic image of the implant in place and integrated.
- Clarified that repairs related to the peri-implant structures require periodontal charting as part of the required attachments, as well as history leading up to the current treatments of the implant and surrounding structures.

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## Working with CareFirst

### Don't Forget to Recredential with CareFirst

In compliance with state regulations and accrediting bodies, CareFirst requires all practitioners in each provider group to complete our recredentialing process every three years.

CareFirst encourages the use of the Council for Affordable Quality Healthcare (CAQH) ProView® application. CAQH ProView is an online credentialing application that streamlines data collection by using a standard form. New practitioners can go directly to CAQH ProView and complete the application through the CAQH ProView secure website. Existing providers may use this portal to log in and ensure their information is up to date.

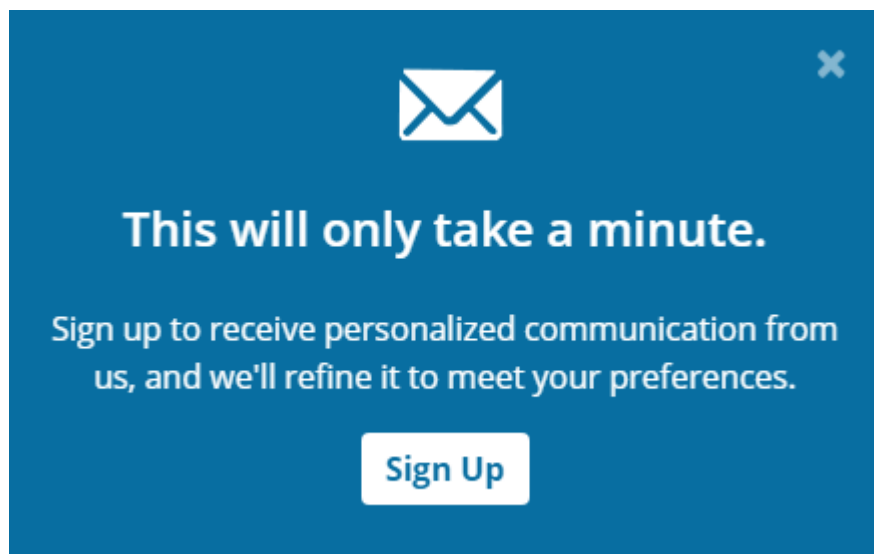
We appreciate your cooperation. If you have questions, please contact the Dental Provider Networks and Credentialing Team at 443-921-0676 or [dentalcontracting@carefirst.com](mailto:dentalcontracting@carefirst.com).

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## Stay Connected with the Latest Information from CareFirst

CareFirst is collecting your preferences to design and deliver a more personalized newsletter experience.

You may see this pop-up when navigating around our Provider Landing Page:



We encourage you to help us align our communications with topics that matter to your office.

## My Preferences

CareFirst is collecting your preferences to design and deliver a more personalized newsletter experience in the future. Selecting preferences will not replace mandated or written communications you receive from CareFirst, including contract changes, amendments, fee schedule updates, or appeal decisions, and CareFirst may use your information for marketing, business and operational purposes not listed here.

**Select All**

**Working with CareFirst**

Get the latest on claims/billing information, prior authorization requirements, policy/code updates, and more to make doing business with CareFirst easier.

**Administrative Tips**

Receive guidance on how to resolve some of the most common administrative issues and frequently asked questions.

**Patient Related**

Keep up with prescription drug benefits, care coordination programs, clinical resources, episode of care models, and all things patient related.

**CareFirst & Industry News**

Mandates and legislation, healthcare policy, COVID-19 resources, and more—stay informed on what's happening around the industry and at CareFirst.

**Learning & Engagement**

Find out what educational opportunities (webinars, training sessions, etc.) are available for you and the people at your practice.

**Insights & Innovation**

Gain insights from the results of member and provider surveys, concept testing, focus groups, and more.

**Editorial**

Hear different perspectives, opinions and thoughts on relevant issues from CareFirst leaders and internal experts.

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## Holiday Closings

CareFirst, CareFirst BlueChoice and The Dental Network will be closed on the following dates:

- Monday, May 29—Memorial Day
- Monday, June 19—Juneteenth

You should expect to see higher than normal wait times the day after a holiday. We encourage you to use our self-service tools—[CareFirst Direct](#) and [CareFirst On Call](#)—for claims status, eligibility and benefits.

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## Save the Date

### Maryland State Dental Association's 1st Annual Continuing Ed Day

CareFirst is committed to providing Continuing Education (CE) opportunities for our participating dental professional community. We're excited to provide exposure for the Maryland State Dental Association's (MSDA) first annual CE Day to celebrate World Oral Health Day.

**Date:** Friday, March 24<sup>th</sup>

**Time:** 9:00 a.m. to 3:30 p.m.

**Credits:** six (6) CE credit hours

**Experience:** Hybrid (a mix of virtual (via Zoom) and in-person) at the MSDA headquarters

**MSDA Headquarters**  
**8901 Herrmann Drive**  
**Columbia, MD 21045**

**Price:** \$250 for MSDA members, \$350 for non-members

Topics discussed will include:

- **Oral Health: An Evidence & Data-Driven Approach to Achieve Better Health**
- **Equity & Fiscal Responsibility**
- **Oral Health in America: Challenges & Opportunities**
- **Infant C.A.R.E. Beyond First Latch**
- **California Oral Health Literacy Project**

For more information and to register, click here: [Event Details - 1st Annual MSDAF CE Day \(event.com\)](https://event.com).

*Please note: CareFirst is not affiliated with or sponsoring this event. By clicking the vendor link above, you will leave the CareFirst website and access a vendor website. The vendor is solely responsible for the services it provides.*

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