

# BlueImpressions

CareFirst   
Family of health care plans

## Dental News & Updates

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### What's Happening?

#### COVID-19 Vaccine Billing Guidelines for Dentists

The U.S. Department of Health and Human Services is amending an emergency declaration in the [Public Readiness and Emergency Preparedness Act](#) to authorize additional providers, including dentists and dental students, to vaccinate patients for COVID-19 nationwide. Final authority rests with each individual state. Currently, [dentists who practice in Maryland and Virginia may act as COVID-19 vaccine administrators](#) once they successfully complete required [training](#).

Dentists who have met these qualifications are advised to use the appropriate medical diagnosis codes when submitting the claim to their patient's medical plan using the HCFA-1500 form\*. These are listed below along with the specific COVID-19 vaccine dose administered. If a claim is received by the patient's CareFirst dental plan, a denial will be returned with the remittance referring the provider to the patient's medical plan for billing.

CareFirst BlueCross BlueShield is the shared business name of CareFirst of Maryland, Inc. and Group Hospitalization and Medical Services, Inc. CareFirst BlueCross BlueShield Medicare Advantage is the shared business name of CareFirst Advantage, Inc. and CareFirst Advantage DSNP, Inc. CareFirst BlueCross BlueShield Community Health Plan Maryland is the business name of CareFirst Community Partners, Inc. CareFirst BlueCross BlueShield Community Health Plan District of Columbia is the business name of Trusted Health Plan (District of Columbia), Inc. In the District of Columbia and Maryland, CareFirst MedPlus is the business name of First Care, Inc. In Virginia, CareFirst MedPlus is the business name of First Care, Inc. of Maryland (used in VA by: First Care, Inc.). CareFirst of Maryland, Inc., Group Hospitalization and Medical Services, Inc., CareFirst Advantage, Inc., CareFirst Advantage DSNP, Inc., CareFirst Community Partners, Inc., Trusted Health Plan (District of Columbia), Inc., CareFirst BlueChoice, Inc., First Care, Inc., and The Dental Network, Inc. are independent licensees of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.

**\*For FEP PPO Standard and Basic Option plans, dentists should use the appropriate *dental CDT codes* on the most current (2019) American Dental Association claim form when submitting the claim to their patient's *FEP medical plan*.**

CDT Code	CPT Code	Vaccine Administration Code(s)	Manufacturer/Vaccine Names	Vaccine Names
D1701	91300	0001A (1st dose)	Pfizer-BioNTech Covid-19 vaccine administration – first dose (SARSCOV2 COVID-19 VAC mRNA 30mcg/0.3mL IM DOSE 1)	Pfizer-BioNTech COVID-19 Vaccine
D1702	91300	0002A (2nd dose)	Pfizer-BioNTech Covid-19 vaccine administration – second dose (SARSCOV2 COVID-19 VAC mRNA 30mcg/0.3mL IM DOSE 2)	Pfizer-BioNTech COVID-19 Vaccine
D1703	91301	0011A (1st dose)	Moderna Covid-19 vaccine administration – first dose (SARSCOV2 COVID-19 VAC mRNA 100mcg/0.5mL IM DOSE 1)	Moderna COVID-19 Vaccine
D1704	91301	0012A (2nd dose)	Moderna Covid-19 vaccine administration – second dose (SARSCOV2 COVID-19 VAC mRNA 100mcg/0.5mL IM DOSE 2)	Moderna COVID-19 Vaccine
D1705	91302	0021A (1st dose)	AstraZeneca Covid-19 vaccine administration – first dose (SARSCOV2 COVID-19 VAC rS-ChAdOx1 5x10 <sup>10</sup> VP/.5mL IM DOSE 1)	AstraZeneca COVID-19 Vaccine
D1706	91302	0022A (2nd dose)	AstraZeneca Covid-19 vaccine administration – second dose (SARSCOV2 COVID-19 VAC rS-ChAdOx1 5x10 <sup>10</sup> VP/.5mL IM DOSE 2)	AstraZeneca COVID-19 Vaccine
D1707	91303	0031A (single dose)	J&J/Janssen Covid-19 vaccine administration (SARSCOV2 COVID-19 VAC Ad26 5x10 <sup>10</sup> VP/.5mL IM SINGLE DOSE)	Janssen COVID-19 Vaccine

CDT Code	CPT Code	Nomenclature	Submit To...
D0604	87426	antigen testing for a public health related pathogen, including coronavirus	Patient's Medical Plan, using the appropriate medical diagnosis codes
D0605	86328	antibody testing for a public health related pathogen, including coronavirus	
D0606	87635	molecular testing for a public health related pathogen, including coronavirus	

## CareFirst Implements the Maryland Preserve Telehealth Access Act

The Maryland legislature passed the Maryland Preserve Telehealth Access Act of 2021, which was effective July 1, 2021.

The Act expands the definition of telehealth to include audio-only calls, which result in the appropriate delivery of a billable, covered health care service. The mandate expands telehealth coverage to all professional provider types (including dentists), but not all procedures.

Starting July 1, if you offer audio-only calls, you will be paid for qualifying\* audio-only calls at the same payment policy as an in-person office visit for a patient screening, where applicable. Members receiving care by way of audio-only calls will be subject to the same cost share (e.g., their copay, coinsurance or deductible) as an in-person office visit, where applicable. This mandate expires June 30, 2023.

### \*Audio-Only Dental Visit Billing Guidelines

Audio-only teledentistry is covered when the patient is unable to participate in an in-person or audiovisual visit in lieu of an in-person office visit.

**Dental providers may submit CDT code D0190 with D9995 (to identify the synchronous telemedicine encounter) and include a brief description of the patient's emergent problem for audio-only dental telehealth visits.**

**We encourage you to verify this code's specific frequencies and limitations on [CareFirst Direct](#) by navigating to the *Benefits* sidebar to the right on your patient's *Eligibility Summary* screen.**

One screening will be covered per patient per date of service.

CareFirst Direct | Eligibility Summary

Eligibility / Benefits & Claims Status Remittance / NOP Fee Schedules

< Back Eligibility Summary

Date of Service

	DOB:	Member ID:	Primary Language: English											
<b>Medical</b>	Group IMD Freestanding Dental January Renewal	Insurance Type PPO	<b>Benefits</b> View Dental Benefits <b>CDT Service Categories</b> Diagnostic (D0100 - D0999) Preventive (D1000 - D1999) Restorative (D2000 - D2999) Endodontics (D3000 - D3999) Periodontics (D4000 - D4999) Prosthodontics, Removable (D5000 - D5899) Maxillofacial Prosthetics (D5900 - D5999) Implant Services (D6000 - D6199) Prosthodontics, Fixed (D6200 - D6999) Oral And Maxillofacial Surgery (D7000 - D7999) Orthodontics (D8000 - D8999) Adjunctive General Services (D9000 - D9999)											
<b>Dental</b>	Status Active Coverage 02/01/2020 - N/A	Plan Description Preferred Dental												
<b>Vision</b>	Relationship to Policy Holder Self	Renewal Month <b>Contract:</b> Every January <b>Benefit:</b> Every January												
<b>Pharmacy</b>	Coverage Level Individual	DHMO Network N/A												
<table border="1"> <thead> <tr> <th></th> <th>In-Network</th> <th>Out Of Network</th> </tr> <tr> <th></th> <th>Individual</th> <th>Family</th> </tr> </thead> <tbody> <tr> <td>Deductible</td> <td>\$0.00 remaining of \$50.00</td> <td>\$100.00 remaining of \$150.00</td> </tr> <tr> <td>Out of Pocket <sup>1</sup></td> <td>\$350.00 remaining of \$350.00</td> <td>N/A</td> </tr> </tbody> </table>					In-Network	Out Of Network		Individual	Family	Deductible	\$0.00 remaining of \$50.00	\$100.00 remaining of \$150.00	Out of Pocket <sup>1</sup>	\$350.00 remaining of \$350.00
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Out of Pocket <sup>1</sup>	\$350.00 remaining of \$350.00	N/A												

Search by HIPAA Service Types  
 Enter HIPAA Service Type  
 Search by Procedure Code(s)

## BCBS FEP Dental Coordination of Benefits (COB) Guidelines

BCBS FEP Dental (FEP BlueDental) is a dental plan administered by the BlueCross BlueShield Association (BCBSA) in partnership with the GRID Dental Corporation. It is offered to employees of the federal government as a supplemental dental policy option. FEP members who have enrolled in both medical coverage and the FEP BlueDental plan should always consider their medical coverage primary.

To avoid duplicate claim submissions, do not submit dated claims to both the local BCBS company and BCBS FEP Dental.

- Primary payment will be sent to you. The Service Benefit Plan (FEHBP) will forward the claim, along with the primary payment amount, to BCBS FEP Dental.
- BCBS FEP Dental will coordinate the benefits on the claim received from the medical carrier. Upon completion of Coordination of Benefits, BCBS FEP Dental will send the secondary payment to your office.

It's important to note that when a member is covered by a Service Benefit Plan product with dental benefits and a separate BCBS FEP Dental plan, those two policies will coordinate to pay benefits on dental claims.

## How to Verify and Submit Claims for BCBS FEP Dental

- *If the member has the Blue Cross and Blue Shield Service Benefit Plan:*

Submit the claim to the member's local BCBS company to process as primary. BCBS FEP Dental will receive a file from the member's local BCBS company advising how much was paid and BCBS FEP Dental will automatically process as secondary. (To avoid duplicate claims, you do not need to submit to dental to process as secondary.)

- *If the member has any other Federal Employees Health Benefits (FEHB) Program health plan (non-BCBS):*

Submit the claim to the FEHB plan as primary, then submit the claim to BCBS FEP Dental as secondary—including the FEHB health plan's primary EOB.

- *If the member does not have a FEHB health plan:*

Submit the claim to BCBS FEP Dental to process as their only plan benefit.

*Note:* We recommend that the dental office not charge the patient for any copay or coinsurance associated with the medical plan benefits at the time of their dental office visit. In most cases, these amounts will be addressed by BCBS FEP Dental.

For more information, please call Customer Service at 1-855-504-BLUE (2583), 8 a.m.–8 p.m. EST Monday–Friday.

## Education & Training Resources

### Registration Open: CareFirst Virtual Dental Symposium

Join us for this year's Virtual Dental Symposium, which we are hosting as two separate Zoom events. You may register for one or both sessions to earn 3 CEUs per session. The conference is free this year for CareFirst in-network dental providers and their staff. The symposium will be moderated by [Cheryl Lerner, DMD](#), CareFirst Dental Director.

#### Session One

##### Topics/Speakers:

- *Current Issues in Oral Health* with Assistant U.S. Surgeon General [Timothy Ricks, D.M.D., M.P.H., F.I.C.D.](#)
- *Treating Patients with Eating Disorders* with [Barbara Steinberg, D.D.S.](#), clinical professor of oral medicine at Drexel University College of Medicine and women's health advocate
- *Mental Health in the Dental Office* with CareFirst Directors of Behavioral Health, [Robert Ciaverelli, M.D.](#) and [Oleg Tarkovsky](#)

**WHEN:** Friday, Sept. 24, 2021

**TIME:** 1 p.m.-4:30 p.m.

**CREDITS:** Three AGD-PACE CEU credit hours

## **Session Two**

### **Topics/Speakers:**

- *Sleep Medicine for Dentists* with [John Comisi, D.D.S., M.A.G.D.](#), associate professor at the Medical University of South Carolina
- *Panel Discussion on the Optimum Dental Treatment of An Aging Patient Population* featuring dental professional leaders: [Charles Doring, D.D.S., M.A.G.D.](#), [Janet Yellowitz, D.M.D.](#) and [Deneen Bowlin, M.D.](#)

**WHEN:** Friday, Nov. 5, 2021

**TIME:** 1 p.m.-4:30 p.m.

**CREDITS:** Three AGD-PACE CEU credit hours

**Registration is open at [www.carefirst.com/dentalsymposium2021](http://www.carefirst.com/dentalsymposium2021).**

**Questions? Email [dentalCE2021@carefirst.com](mailto:dentalCE2021@carefirst.com)**

## **News from the Center for Provider Education (CPE)—Spotlight on Dental Learning Resources**

In June, we announced a renovation of the [Center for Provider Education](#) website. We are excited to give you a snapshot into what we have done to make doing business with CareFirst easy and efficient for you and your staff.

We have developed four specific learning resources tailored to your office's interactions with CareFirst:

- [How to Read ID Cards for Dental Providers](#)
- [CareFirst Direct for Dental Providers](#)
- [CareFirst Dental Provider Networks and Requirements](#)
- [Dental Insurance Plan Basics](#)

We encourage you to use these resources at your convenience. Your feedback is welcomed within the course surveys.

## **CareFirst Office Closings**

### **Holiday Closings**

CareFirst, CareFirst BlueChoice and The Dental Network will be closed on the following dates:

- Thursday, November 25—Thanksgiving Day

- Friday, November 26—Day after Thanksgiving
- Friday, December 24—Christmas Day (Observed)
- Friday, December 31—New Year's Day (Observed)

You should expect to see higher than normal wait times the day after a holiday. We encourage you to use our self-service tools, [CareFirst Direct](#) and [CareFirst on Call](#) for claim status, eligibility and benefits.