

Blue Cross Blue Shield of Michigan to Administer Medicare Secondary Claims for Auto Workers

Members have received updated identification cards with BCBSM customer service phone numbers and addresses. At the time of care, members with Medicare Primary should present both their Medicare and BCBSM identification cards.

Members and dependents impacted by the changes are in the following groups with the prefixes listed:

ACCOUNT	PREFIX
URMBT	UCC, UCI, UCK, UDC, UGD, UGG, UFK, UFL
Chrysler	DCC, DKM, DKP, DPU, DXP, FIE, FIG, FIQ, FIO, FIJ, NCE, NCH
Ford (Hourly)	FGP, FMM, FPM
Ford (Salary)	FSP
General Motors	GHP, GMH
UAW Staff	NAW
Delphi	DEH, DMH, DMM, DPN, DPR

Additional Claim Information

To avoid duplicate payments, please wait at least 30 days from receipt of the Medicare payment to receive payment from BCBSM.

If a supplemental claim does not crossover to BCBSM automatically from Medicare and it is necessary to submit a claim for these services, they should be submitted directly to CareFirst following normal procedures. CareFirst will process the claim and it will appear on your notice of payment.

If benefits have been exhausted under Medicare Part A, the claim should be submitted to CareFirst for consideration of primary benefits.

To obtain eligibility and benefit information, please call 1-800-676-BLUE. ***For inquiries regarding a claim, please call the phone number listed on the provider voucher on which the claim appears.***