

Steps to Adjust Browser Compatibility

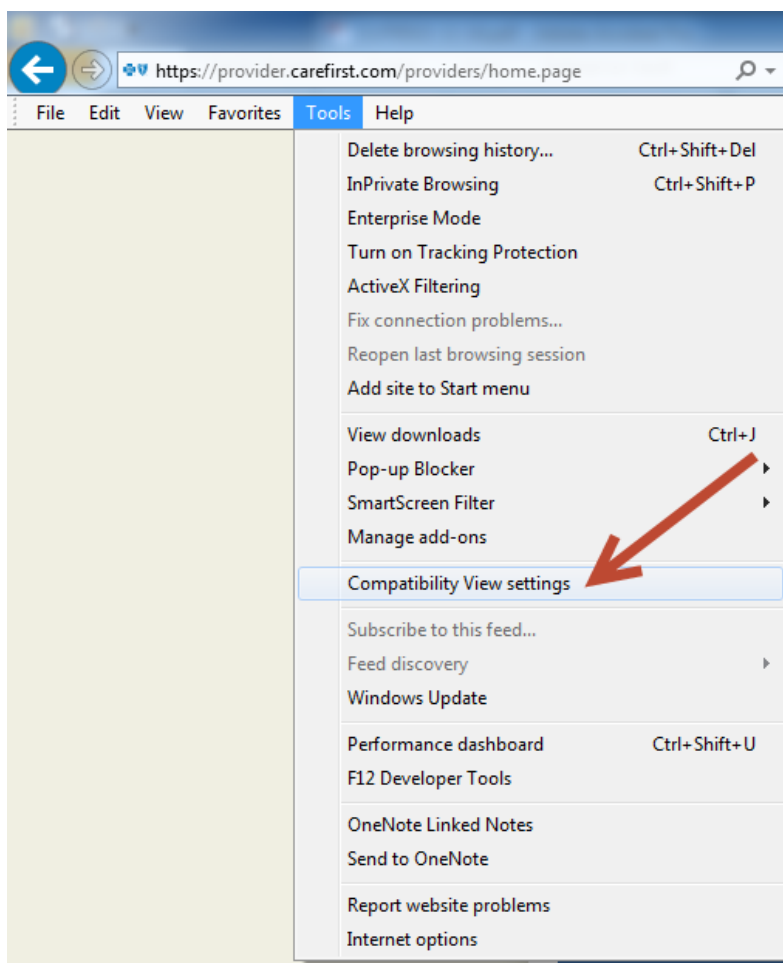
Activate Compatibility View for Internet Explorer 10 and 11

If you are experiencing issues using Internet Explorer 10 or 11 when accessing the functionality within the CareFirst Provider Portal, follow these steps to activate your browser's compatibility view settings. Contact the CareFirst Help Desk at (877) 526-8390 if you have questions.

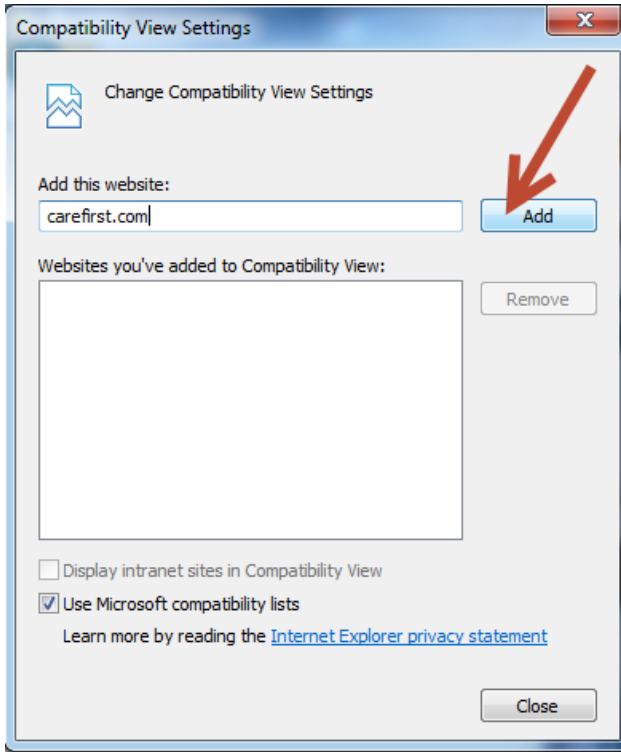
1. Launch Internet Explorer
2. Select the *Tools* menu. If the *Tools* menu does not appear, press the ALT key on your keyboard.



3. Click *Compatibility View settings*



4. In the *Add this website:* box, type “carefirst.com” and click *Add*



5. Click *Close*

