



Dental Clinical Criteria

Last Revised: 1/2024

Restorative

Requests for services must meet the following basic criteria:

Inlay / Onlay Restorations (D2510—D2644)

- Limited to permanent teeth.
- Any restorative procedure must be required as a result of extensive caries or trauma.
- A direct restoration is not feasible.
- Patient has a documented allergy to direct restorative materials.
- Onlays must completely cover at least one cusp of the posterior tooth and involve multiple surfaces.
- Onlays must cover the complete incisal edge of an anterior tooth and more than one surface.
- Free of endodontic signs/symptoms
- The tooth must present with a minimum of 50 percent bone support.
- The patient must be free of active periodontal disease.

Crowns (Single Restorations) (D2710—D2928)

- Limited to permanent teeth.
- Any restorative procedure must be required as a result of extensive caries or trauma.
- A direct or other more conservative restoration is not feasible.
- An endodontically treated tooth must show adequate root canal fill without excessive over fill and be asymptomatic.
- The tooth must present with a minimum of 50 percent bone support.
- The patient must be free of active periodontal disease.

Other restorative services

Buildup (D2950)

- Limited to permanent teeth.
- The tooth must be sufficiently broken down that a buildup is required for adequate support and retention of a crown, e.g., 50% or more of the natural tooth structure is missing.
- Buildups are not considered for inlays or onlays as dentally necessary due to the retention of multiple tooth surfaces.
- Minor restorations of carious areas, liners, bases or blocking out undercuts in a preparation do not qualify as a buildup (D2949).
- Closing of endodontic access cavity does not qualify as a build-up.

Post and core (D2952—D2954)

- Limited to permanent teeth.
- The tooth must be endodontically treated.
- The endodontically treated tooth must show adequate root canal fill without excessive over- or under-fill.
- The tooth must present with a minimum of 50 percent bone support.
- The tooth must be sufficiently broken down where a more conservative base or buildup would be contraindicated.
- The risk of root fracture or splitting the root by placing a post is minimal.

Veneers (D2960—D2962)

- Limited to permanent anterior teeth.
- Will not be covered if performed solely for cosmetic reasons.
- Must be required as a result of caries or trauma.
- A direct or other more conservative restoration is not feasible.
- The tooth must present with a minimum of 50 percent bone support.
- The patient must be free of active periodontal disease and gross caries.
- Must be free of endodontic signs or symptoms.

Excavation of non-restorable tooth (D2989)

- A narrative and periapical or bite-wing x-ray are required for clinical review and each case will be considered on an individual basis.