

## Important Contact Information for CareFirst Federal Employee Program (FEP) Providers

Phone Number Information	
Department	Phone Number
Provider Services	800-854-5256 (MD) 800-842-5975 (DC/NoVA)
CVS Caremark®	877-727-3784
Specialty Pharmacy	888-346-3731
MHSA Pre-Cert	202-479-6444 OR 1-800-360-7654
Credentialing	877-269-9593
Case Management	800-360-7654

## Policy and pharmacy prior authorization information

- Click <u>here</u> to view the list of medications that can be requested online.
- Click here to view the FEP medical policies.

## **Mailing information**

Correspondence addresses:

Maryland P.O. Box 14111 Lexington, KY 40512 DC/NOVA
P.O. Box 14112
Lexington, KY 40512

Please refer to your preferred <u>Clearinghouse</u> to get payor ID information. You can submit inquiries and records via your <u>CareFirst Direct</u> provider portal.

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