

Important Contact Information for CareFirst Federal Employee Program (FEP) Providers

Phone Number Information	
Department	Phone Number
Provider Services	800-854-5256 (MD) 800-842-5975 (DC/NoVA)
CVS Caremark®	877-727-3784
Specialty Pharmacy	888-346-3731
MHSA Pre-Cert	202-479-6444 OR 1-800-360-7654
Credentialing	877-269-9593
Case Management	800-360-7654

Policy and pharmacy prior authorization information

- Click [here](#) to view the list of medications that can be requested online.
- Click [here](#) to view the FEP medical policies.

Mailing information

Correspondence addresses:

Maryland
P.O. Box 14111
Lexington, KY 40512

DC/NOVA
P.O. Box 14112
Lexington, KY 40512

Please refer to your preferred [Clearinghouse](#) to get payor ID information.
You can submit inquiries and records via your [CareFirst Direct](#) provider portal.