


Membership Identification Card Quick Reference Guide

Membership identification cards contain important membership and coverage information that help you correctly route your claims. Be sure to verify eligibility using CareFirst Direct or CareFirst on Call prior to rendering care.

Front of Card

The front of the member ID card contains information about the member and some of their member benefits.

- 1 Member Name
- 2 Member ID Number
- 3 Group Number
- 4 Dental coverage
- 5 Product type indicator


	
1 Member Name JOHN DOE	4 DENTAL
2 Member ID 012345678	
3 Group PCP Name	
BC/BS Plan 080/580	5 DT

Back of Card

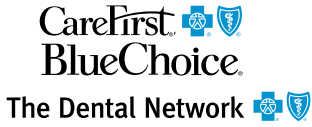





The back of the member ID card includes product type indicators, as well as instructions and an address for filing claims and sending correspondence.

- 6 Product type indicators

<p>www.carefirst.com Member Services: 866-891-2802</p> <hr/> <p>Provider Claims and Benefits: 866-891-2804</p> <hr/> <p>DP – Dental Preferred (PPO), GRID & GRID+ DT – Dental Traditional, GRID+ PD – Pediatric Dental DH – DHMO DS – Individual Select Preferred DE – Dental EPO (PPO, Traditional)</p>
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	<p>www.carefirst.com Member Services: 866-891-2802</p>
All claims and correspondence should be sent to:	
<p>Mail Administrator PO Box 14115 (for Dental claims) PO Box 14114 (for correspondence) Lexington, KY 40512</p>	<p>6 Provider Claims and Benefits: 866-891-2804</p>
<p>This employee benefit plan provides benefits to you and your eligible dependents.</p>	
<p>DP – Dental Preferred (PPO), GRID & GRID+ DT – Dental Traditional, GRID+ PD – Pediatric Dental DH – DHMO DS – Individual Select Preferred DE – Dental EPO (PPO, Traditional)</p>	
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IDC0125-1S (8/15)	

Product Information

	Product Information	Logos
DHMO	<ul style="list-style-type: none"> BlueChoice DHMO The Dental Network DHMO 	
Discount Dental	All BlueChoice plan holders have the Discount Dental plan. The DHMO Network is utilized.	
Federal Employee Program (FEP)	<ul style="list-style-type: none"> FEP Basic Option FEP Standard Option 	
FEP BlueDental	<ul style="list-style-type: none"> High Option Benefits Standard Option Benefits 	
CareFirst Administrators (CFA)	These plans may or may not use the CareFirst Traditional or PPO Networks. CareFirst recommends verifying benefits for these members using the toll-free customer service phone number listed on the back of these cards.	
NCAS		

National Network Product Information

Logo Description	What it Means for Members	What it Means for Providers
GRID	The member has PPO coverage benefits available for dental services received from a participating dentist inside the U.S., from a Blues plan.	Participating CareFirst Traditional or PPO Dental providers will be listed in the national Dental GRID and Dental GRID+ directory. The program offers providers access to more patients who hold the Cross and Shield insurance. Participating providers submit claims directly to the member's plan. Providers will also be paid by the member's plan, according to the provider's current CareFirst reimbursement agreement.
GRID+	The member has Traditional coverage benefits available for dental services received from a participating dentist inside the U.S., from a Blues plan.	

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