PROGRAM DESCRIPTION AND GUIDELINES

for

CAREFIRST PATIENT-CENTERED MEDICAL HOME PROGRAM (PCMH)

and

TOTAL CARE AND COST IMPROVEMENT PROGRAM (TCCI)
Summary Of Table Of Contents

Background, History And Results

VOLUME I – THE CAREFIRST PATIENT-CENTERED MEDICAL HOME PROGRAM (PCMH)

Part I. The Problem And The Challenge
Part II. PCMH: The Core Economic And Accountability Model
Part III. Building Blocks Of The PCMH Program: The Ten Essential Design Elements
Part IV. Medicare Fee-For-Service (FFS) Beneficiaries In PCMH/TCCI: Expanding The Program’s Reach Via The “Common Model”
Part V. Benefit Design: Blue Rewards And Incentive Based Designs - Higher Value Through Member Behavioral Change

VOLUME II – THE TOTAL CARE AND COST IMPROVEMENT PROGRAM (TCCI)

Part VI. TCCI: Eighteen Supporting Programs

VOLUME III – SYSTEMS AND DATA SUPPORTS FOR PCMH AND TCCI

Part VII. SearchLight® Reports: Seeing Cost Trends And Quality Outcomes More Clearly
Part VIII. iCentric: The Essential Online Integration Of All Elements And Programs

Appendices

USE OF THIS DOCUMENT
This document contains the Program description, guidelines, and operating procedures for CareFirst BlueCross BlueShield’s and CareFirst BlueChoice’s (“CareFirst’s”) Patient-Centered Medical Home (PCMH) Program and Total Care and Cost Improvement (TCCI) Program. CareFirst reserves the right to modify the descriptions, guidelines, and operating procedures presented herein. The portions of this document that provide background and general descriptions of the TCCI or PCMH Programs are for descriptive purposes only. However, parts that describe the PCMH Program and various TCCI Program Elements are meant to create, expand, or modify contractual obligations of either CareFirst or applicable contracts with providers of PCMH and/or TCCI Services.

This document does not create or supplement any coverage provided under any CareFirst health plan. References to and descriptions of business relationships, specific products, business partners or plan designs, whether existing or proposed, are subject to change without notice.
**Detailed Table Of Contents**

**BACKGROUND, HISTORY AND RESULTS**

Overview .......................................................................................................................... 1  
Organization Of This Program Description And Guidelines ........................................... 2  
Summary Of Program Facts And Results, 2011-2014 ....................................................... 6  
Future Program Direction ................................................................................................. 20

Summary Of Key Insights To Date ....................................................................................... 22

Conclusion ......................................................................................................................... 24

Glossary Of Key Terms And Acronyms ............................................................................. 25

**VOLUME I – THE CAREFIRST PATIENT-CENTERED MEDICAL HOME PROGRAM (PCMH)**

**PART I: THE PROBLEM AND THE CHALLENGE**

Preface .............................................................................................................................. 1  
Cost Is The Problem – Key Facts And Trends – National And Regional .......................... 2  
Benefit Design/Plan Coverage Changes Are Not Enough .............................................. 5  
Demographics Are A Leading Cause Of Cost Growth ..................................................... 8

Lifestyle Has Exacerbated Demographic Trends Toward Higher Health Care Use .......... 9

Huge Unmet Need Remains .............................................................................................. 11

Illness Burden And The Illness Burden Pyramid Of Costs .............................................. 11

Defensive Medicine Plays A Role In Cost Patterns .......................................................... 13

Powerful Demand Meets A Fee-For-Service (FFS) System That Rewards Volume .......... 14

Fragmentation, Gaps And Breakdowns Result From Fee-For-Service (FSS) System ........ 15

No Holistic Picture Or Understanding Of Chronic Disease Members ................................. 15

Emergence Of Integrated Health Care Systems – Hope And Concern ............................... 15

Current Forces Work Against Cost Control Even With Federal Reform .......................... 16

Long List Of Previous Approaches – Some Lessons Learned ......................................... 16

Wellness – Right Direction, But Weak Results So Far .................................................... 17

Conclusion – No One Idea Works – A New “Weave” Of Ideas Is Necessary ...................... 17

**PART II: PCMH: THE CORE ECONOMIC AND ACCOUNTABILITY MODEL**

Preface .............................................................................................................................. 1  
Basic Principles And Core Ideas For Providers And Members ......................................... 2

Key Beliefs Underlying The PCMH And TCCI Programs .................................................. 5

The Goals Of The PCMH Program ..................................................................................... 5

An Important Key Is PCP/NP And Member Engagement .................................................. 6

Incentives For Members To Select PCPs And NPs In Effective Panels ............................. 6

Summary Of The Key Beliefs Underlying The CareFirst PCMH Program ......................... 8

PCP And NP Accountability For Global Target Budgets Is Essential ............................... 8

Financial Incentives To PCPs And NPs Must Be Substantial ............................................. 9

Improving Quality Outcomes Is Essential To Cost Control ............................................. 10

Reporting/Informatics On Demand Is Critical .................................................................. 10

Care Management Supports Are Essential To PCP Success ......................................... 11

The CareFirst PCMH Program Can Be Seen As A Market Driven Model ....................... 12
PART VI: TCCI: EIGHTEEN SUPPORTING PROGRAMS (CONTINUED)

Program #4: Chronic Care Coordination Program (CCC) ................................................................. 51
Program #5: Behavioral Health And Substance Abuse Program (BSA) .............................................. 56
Program #6: Home Based Services Program (HBS) ......................................................................... 66
Program #7: Enhanced Monitoring Program (EMP) ......................................................................... 70
Program #8: Community Based Programs (CBP) ............................................................................. 77
               Hospice And Palliative Care Services Program ............................................................... 78
               Skilled Nursing Facility Program ....................................................................................... 83
               Chronic Kidney Disease Program (CKD) ......................................................................... 87
               Diabetes Education ............................................................................................................. 94
               Pain Management .............................................................................................................. 95
               Congestive Heart Failure ................................................................................................. 96
               Cardiac Rehabilitation ...................................................................................................... 97
               Sleep Management Program ............................................................................................ 98

Program #9: Comprehensive Medication Review Program (CMR) .................................................... 102
Program #10: Pharmacy Coordination Program (RxP) ...................................................................... 107
Program #11: Expert Consult Program (ECP) ................................................................................ 150
Program #12: Urgent And Convenience Care Access Program (UCA) ........................................... 153
Program #13: Centers Of Distinction Program (CDP) ................................................................... 160
Program #14: Preauthorization Program (PRE) ............................................................................. 164
Program #15: Video Visit Telemedicine Program (TMP) ............................................................... 167
Program #16: Dental-Medical Health Program (DMH) .................................................................. 172
Program #17: Detecting And Resolving Fraud, Waste And Abuse (FWA) ...................................... 173
Program #18: Automating And Improving The Accuracy Of Provider Practice Data (APD) ......... 174

VOLUME III – SYSTEMS AND DATA SUPPORTS FOR PCMH AND TCCI

PART VII: SEARCHLIGHT REPORTS: SEEING COST TRENDS AND QUALITY OUTCOMES MORE CLEARLY

Preface ....................................................................................................................................................... 1
Purpose And Overview Of SearchLight Report ................................................................................. 4
HealthCheck Profile Of Panel Performance ...................................................................................... 8
Profile Of Members In Panel ............................................................................................................... 12
Profile Of Episodes Of Care .............................................................................................................. 23
Key Use Patterns ............................................................................................................................... 29
Top 10 To 50 Lists Of High Cost/High Risk/Highly Unstable Members ........................................... 43
Use Of TCCI Programs .................................................................................................................... 53
Key Referral Patterns ......................................................................................................................... 66
Overall Quality Score ......................................................................................................................... 69
Status Of Patient Care Account (PCA) ............................................................................................ 76
Ranking Of Overall Performance ..................................................................................................... 84
### PART VIII: iCentric: The Essential Online Integration of All Elements and Programs (Update Pending)

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preface</td>
<td>1</td>
</tr>
<tr>
<td>Overall Scope And Architecture Of iCentric</td>
<td>2</td>
</tr>
<tr>
<td>Member Health Record</td>
<td>3</td>
</tr>
<tr>
<td>Panel Roster</td>
<td>4</td>
</tr>
<tr>
<td>Care Plan Template</td>
<td>5</td>
</tr>
<tr>
<td>Referrals</td>
<td>6</td>
</tr>
<tr>
<td>Workflow And Work Management</td>
<td>7</td>
</tr>
<tr>
<td>SearchLight Reports</td>
<td>8</td>
</tr>
<tr>
<td>Patient Care Accounts (PCAs)</td>
<td>9</td>
</tr>
<tr>
<td>Integration Of Key Partners</td>
<td>10</td>
</tr>
<tr>
<td>Service Request Hub</td>
<td>11</td>
</tr>
<tr>
<td>Authorizations And Notifications</td>
<td>12</td>
</tr>
</tbody>
</table>
APPENDICES

Appendix A: Primary Care Provider (PCP) And Nurse Practitioner (NP) Contract Addendum ......................................... A-1
Appendix B: Member Data Sharing, Election To Participate And Related Forms................................................................. B-1
Appendix C: Standard Operating Procedures For Care Plans And Chronic Care Coordination (CCC)............................... C-1
Appendix D: Patient-Centered Primary Care Collaborative (PCPCC) Joint Principles Of The Medical Home ................ D-1
Appendix E: Method For Calculating Overall Medical Trend (OMT) .................................................................................. E-1
Appendix F: Method For Determining Member Attribution To Primary Care Providers (PCPs), Nurse Practitioners (NPs) And Panels ............................................................................................................... F-1
Appendix G: Method For Calculating Changes In Panel Credits Due To Primary Care Provider (PCP)/Nurse Practitioner (NP) Membership Changes In Panels .................................................................................. G-1
Appendix H: Method For Calculating Illness Burden Scores Of Members ............................................................................ H-1
Appendix I: Method For Determining Episodes Of Care .................................................................................................. I-1
Appendix J: Method For Calculating Metabolic Index Score ................................................................................................. J-1
Appendix K: Method For Calculating High, Medium And Low Cost Specialists ........................................................................... K-1
Appendix L: Method For Calculating Drug Volatility Scores (DVS) ..................................................................................... L-1
Appendix M: Method For Charging TCCI Care Coordination Fees As Debits To Patient Care Accounts (PCAs) ....... M-1
Appendix N: Method For Calculating Panel HealthCheck Scores – Five Areas For Focused Action ................................ N-1
Appendix O: PCMH Plus Addendum to Primary Care Physician Participation Agreement .................................................. O-1
Appendix P: Method For Determining Panel Cost Efficiency For The PCMH Plus Program ........................................... P-1
Table Of Figures

BACKGROUND, HISTORY AND RESULTS

Figure 1: TCCI Program Elements.................................................................................................................................. 3
Figure 2: TCCI Continuum: Wellness Through Acute Illness And Recovery................................................................. 4
Figure 3: Service Request Hub: All TCCI Services Are Only A Click Away................................................................. 5
Figure 4: Panel Characteristics By Panel Type As of January, 2015............................................................................ 10
Figure 5: TCCI Targeted Member Engagement, 2015................................................................................................. 11
Figure 6: PCMH Attribution For Members Who Live In CareFirst Service Area..................................................... 12
Figure 7: Provider Counts By Type ........................................................................................................................... 13
Figure 8: Impact On Overall Medical Trend (OMT) ....................................................................................................... 16
Figure 9: Targeted Medical Trend vs. Actual Medical Trend (CareFirst Whole Book Of Business).......................... 16
Figure 10: Measures That Matter................................................................................................................................ 17
Figure 11: Outcome Incentive Award (OIA) Results by Performance Year................................................................. 18
Figure 12: Variation In Cost Among PCMH Panels................................................................................................. 19

VOLUME I – THE CAREFIRST PATIENT-CENTERED MEDICAL HOME PROGRAM (PCMH)

PART I. THE PROBLEM AND THE CHALLENGE

Part I, Figure 1: National Health Expenditure (NHE) Total Cost And Share Of GDP, 2007-2023 ............................ 2
Part I, Figure 2: Projected National Health Expenditure (NHE) Calendar Years, 2013-2024 ........................................ 3
Part I, Figure 3: Cumulative Increases In Health Insurance Premiums, Workers’ Earnings And Inflation, 1999-2014 3
Part I, Figure 4: Historical CareFirst Overall Medical Trend (OMT) And Baltimore/Washington Medical Consumer 4
Price Index (CPI).............................................................................................................................................. 4
Part I, Figure 5: CareFirst Maryland Small Group High Deductible Enrollment, May 2015 ................................. 5
Part I, Figure 6: CareFirst Maryland Small Group Product Distribution, 2006 vs. 2015................................. 6
Part I, Figure 7: CareFirst Maryland Small Group Product Distribution Of Total Enrollment, 2006-2015 ........................ 6
Part I, Figure 8: CareFirst Maryland Small Group Health Benefit Plan Participation, 2009-2013 ............................ 7
Part I, Figure 9: Per Capita Health Expenditures By Age, 2010 vs. 2014.............................................................. 8
Part I, Figure 10: Resident Population, Maryland By Age (For Selected Years)............................................................ 9
Part I, Figure 11: Prevalence Of Obesity, U.S. vs. DC/MD Region (For Selected Years) ............................................ 9
Part I, Figure 12: Prevalence Of Chronic Conditions Among Adults, 2012 ....... ....................................................... 10
Part I, Figure 13: Prevalence Of Two Or More Chronic Conditions Among Adults, 2012 ....................................... 10
Part I, Figure 14: CareFirst Illness Burden Pyramid, 2014 ....................................................................................... 12
Part I, Figure 15: Medicare Fee-For-Service (FFS) Illness Burden Pyramid............................................................... 13

PART III. BUILDING BLOCKS OF THE PCMH PROGRAM: THE TEN ESSENTIAL DESIGN ELEMENTS

Part III, Figure 1: Panel Characteristics By Panel Type As Of January 1, 2015................................................................. 4
Part III, Figure 2: Illustration Of Base And Participation Fee.................................................................................. 7
Part III, Figure 3: Member Roster ............................................................................................................................ 9
Part III, Figure 4: Member Health Record ................................................................................................................ 10
Part III, Figure 5A: CareFirst Population: Illness Burden Pyramid, 2014 ................................................................. 13
Part III, Figure 5B: Hypothetical Panel: Illness Burden Profile................................................................................ 13
Part III, Figure 6: CareFirst Average Annual Costs And Per Member Per Month (PMPM) Costs By Band, 2014 ....... 14
Part III, Figure 7: Illustration Of A Scorekeeping System For Panels ........................................................................ 20
Part III, Figure 8: Illustration Of Credits .................................................................................................................. 21
Part III, Figure 9: Illustration Of One Panel For One Year .......................................................................................... 22
Part III, Figure 10: Average Cost By Surgeon For Total Hip Replacement (Includes Professional Allowed Amount) .... 24
Part III, Figure 11: Costs By Type Of Provider ......................................................................................................... 25
PART III. BUILDING BLOCKS OF THE PCMH PROGRAM: THE TEN ESSENTIAL DESIGN ELEMENTS (CONTINUED)

Part III, Figure 12: Member Health Record .......................................................... 32
Part III, Figure 13: Panel Quality Scorecard: Composition Of Panel Quality Score ......................................................... 34-35
Part III, Figure 14: HEDIS-NCQA Chronic Care Measures ................................................. 38
Part III, Figure 15: HEDIS-NCQA Population Health Measures ............................................ 38
Part III, Figure 16: Member Access Measures .............................................................. 39
Part III, Figure 17: Structural Capabilities Measures ......................................................... 39
Part III, Figure 18: Panel Quality Scorecard: Composition Of Panel Quality Score For 2016 .................................................. 41
Part III, Figure 19: Clinical Score Domain For 2016 ......................................................... 42
Part III, Figure 20: Adult Panel Clinical Categories And Measures For 2016 ................. 43
Part III, Figure 21: Pediatric Panel Clinical Categories And Measures For 2016 ................. 44
Part III, Figure 22: Composite Panel Quality Profile Score ............................................. 45
Part III, Figure 23: Size Of Panel Membership Influences Size Of Outcome Incentive Award (OIA) Percentage ................. 47
Part III, Figure 24: Grid To Determine Outcome Incentive Award’s (OIA) Degree Of Savings ..................................................... 47
Part III, Figure 25: Multi-Year Impact Of Persistency/Consistency Of Performance ........ 49
Part III, Figure 26: Example Of Outcome Incentive Award (OIA) Fee Supplement ........... 50
Part III, Figure 27: Proration Of Outcome Incentive Award (OIA) .................................... 50

PART IV. MEDICARE FEE-FOR-SERVICE BENEFICIARIES IN PCMH/TCCI: EXPANDING THE PROGRAM’S REACH

Part IV, Figure 1: Overall Medical PMPM For CMMI Panels (Part A & B) ....................... 3
Part IV, Figure 2: Percent Of Population Covered By Medicare, 2012 ............................. 4
Part IV, Figure 3: Percent Of Medicare Population And Spending, 2012 ....................... 4
Part IV, Figure 4: CareFirst Members' Per Capita Costs ................................................. 5
Part IV, Figure 5: Comparison Of CareFirst And Medicare Spending - Total And Composition ................................................... 5
Part IV, Figure 6: Medicare Enrollment By Type Of Coverage, 2012 ............................. 6
Part IV, Figure 7: Percent Of Medicare Fee-For-Service (FFS) Beneficiaries With Multiple Chronic Conditions, 2012 .......................... 6
Part IV, Figure 8: CareFirst Service Region: Medicare Fee-For-Service (FFS) Beneficiaries Admission/Readmission Rates vs. U.S................................................................. 7
Part IV, Figure 9: Illness Burden Pyramid: 2014 Spending Among Age 65+ CareFirst Members ................................................................. 8
Part IV, Figure 10: CareFirst Illness Burden Pyramid, 2014 ........................................... 8
Part IV, Figure 11: Medicare Fee-For-Service (FFS) Per-Capita Spending 2006-2024 ................................................................. 9
Part IV, Figure 12: Total Medication Reconciliation Volume Under The Common Model Pilot ................................................................. 10
Part IV, Figure 13: Combined Medicare And CareFirst Patient Care Account (PCA) For Typical Panel .................................................. 11
Part IV, Figure 14: 2014 Average PCP Engagement Scores ........................................... 12
Part IV, Figure 15: Panels Operating Under A Common Model Perform Better On Cost And Quality In 2014 ......................... 12
Part IV, Figure 16: Total Admissions Per 1000 Beneficiaries ........................................... 13
Part IV, Figure 17: Total Readmissions Per 1000 Beneficiaries ......................................... 13
Part IV, Figure 18: Total Emergency Room Visits Per 1000 Beneficiaries ...................... 14

VOLUME II – THE TOTAL CARE AND COST IMPROVEMENT PROGRAM (TCCI)

PART VI. TCCI: EIGHTEEN SUPPORTING PROGRAMS

Part VI, Figure 1: TCCI Program Elements ................................................................. 1
Part VI, Figure 2: TCCI Continuum: Wellness Through Acute Illness and Recovery ......................... 2
Part VI, Figure 3: Depiction Of Service Request Hub ...................................................... 3
Part VI, Figure 4: Categories Of Services Covered Under The Cost Share Waiver ......................... 4
Part VI, Figure 5: Care Coordination Card ................................................................. 7
Part VI, Figure 6: Overall Health Profile Score For Each Panel ........................................ 11
Part VI, Figure 7: Methods/Rules For Reporting Status In Each TCCI Program Element ................. 14-18

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Part VI, Figure 8: Top 15 Costly Chronic Conditions ................................................................. 23
Part VI, Figure 9: TCCI Continuum: Wellness Through Acute Illness And Recovery .................. 23
Part VI, Figure 10: Cost Of Selected Conditions ........................................................................ 24
Part VI, Figure 11: Member Well-Being Score ........................................................................... 26
Part VI, Figure 12: Two Year View ............................................................................................... 27
Part VI, Figure 13: Higher Well-Being = Lower Cost .............................................................. 28
Part VI, Figure 14: Higher Well-Being = Lower Utilization ..................................................... 28
Part VI, Figure 15: Well-Being Captures More Than Health Risk Alone ................................... 28
Part VI, Figure 16: Wellness Incentive Strategies Evolve .......................................................... 29
Part VI, Figure 17: Chronic Health Condition Tracks ............................................................... 31
Part VI, Figure 18: Member Health Record ............................................................................... 34
Part VI, Figure 19: Inpatient Admission And Readmission Rates ........................................... 38
Part VI, Figure 20: CareFirst Illness Burden Pyramid, 2014 .................................................... 38
Part VI, Figure 21: “Waterfall” Of Cases Hospital Transition Care (HTC), 2014 ......................... 41
Part VI, Figure 22A: LACE Scores And Readmissions 2012, 2013, And 2014 ....................... 42
Part VI, Figure 22B: LACE Range And 30 Day Readmission Rates 2012, 2013 And 2014 ......... 42
Part VI, Figure 23: 30 And 90 Day Readmission Rates, 2012, 2013 And 2014 ......................... 43
Part VI, Figure 24: Readmission Rates For Subcategories Of Category 1 Admissions ............... 43
Part VI, Figure 25: Differences In Illness Burden Scores Of Members In Category 1 And 2 ........ 44
Part VI, Figure 26: Admissions And Readmissions Trends ...................................................... 45
Part VI, Figure 27: Changes In Triage Levels 1B And 1C ......................................................... 45
Part VI, Figure 28: Percentage Of Admissions By Illness Band ............................................... 46
Part VI, Figure 29: 30 Day All Cause Readmissions Rates By Illness Band ............................... 46
Part VI, Figure 30: Qualifications By Specialty Area Required For Nurses In The Complex Case Management Program (CCM) .................................................................................. 48
Part VI, Figure 31: Breakdown Of Member Conditions/Illness In The Complex Case Management Program (CCM).......................................................................................................................... 49
Part VI, Figure 32: CareFirst PCMH/TCCI Sub-Regions ............................................................ 51
Part VI, Figure 33: Illness Level Of Members In Chronic Care Plans As Of October 1, 2013 And December 1, 2015 ........................................................... 52
Part VI, Figure 34: Member Selection Criteria For Chronic Care Coordination Program (CCC) ............................................................................................................................ 53
Part VI, Figure 35: Team Structure At Sub-Regional Level ...................................................... 54
Part VI, Figure 36: CareFirst Members With Behavioral Health And Substance Abuse (BSA) Diagnoses, 2013 ................................................................. 58
Part VI, Figure 37: Behavioral Health And Substance Abuse Case Management (BSACM) Identification Sources ................................................................. 61
Part VI, Figure 38: iCentric Behavioral Health Screen ................................................................ 64
Part VI, Figure 39: Chronic Kidney Disease (CKD) Prevalence Rates Varies On Different Disease States And Age Ranges ................................................................. 87
Part VI, Figure 40: Average Per Member Per Year (PMPY) Costs For CareFirst Members Increases With Worsening Renal Function ................................................................. 88
Part VI, Figure 41: Prognosis Of Chronic Kidney Disease (CKD) According To Stage Determined By eGFR And Albuminuria Values ........................................................................ 89
Part VI, Figure 42: Recommended Frequency Of Kidney Function Monitoring Per Year By Chronic Kidney Disease (CKD) Stage ................................................................. 89
Part VI, Figure 43: Recommendations On Timing Of Referral To Nephrologists By Chronic Kidney Disease (CKD) Stage ................................................................. 90
Part VI, Figure 44: Member Multi-Drug Use And Costs In 2014 (Data Spans A Three-Month Interval) ................................................................. 102
Part VI, Figure 45: Before And After View .................................................................................. 105
Part VI, Figure 46: TCCI Elements Effect On Drug Spend, 2013-2015 .................................... 107
Part VI, Figure 47: Portion Of U.S. Healthcare Spending By Category, 2014 .............................. 109
Part VI, Figure 48: CareFirst Medical Spend By Category, 2015 ............................................. 110
Part VI, Figure 49: Growth Of Prescription Drug Spend .......................................................... 112
Part VI, Figure 50: Market Value Of Blockbuster Brands That Lost Or Are Expected To Lose Patents ................................................................................................. 112
Part VI, Figure 51: Brand-Name Drugs With Patent Expirations From 2012-2017 .................. 114-115
Part VI, Figure 52: Generic Drug Price Surges 2012-2013 ..................................................... 115
Part VI, Figure 53: Medicines In Development By Regulatory Phase Globally, 2014 .................. 116
PART VI. TCCI: EIGHTEEN SUPPORTING PROGRAMS (CONTINUED)

Part VI, Figure 54: Percentage Of First-In-Class Medicines With A Competitor Already In Phase II Clinical Testing, 2014 .................................................. 117
Part VI, Figure 55: Time Between Approval Of First And Second Drugs In A Therapeutic Class (Years)................................. 117
Part VI, Figure 56: More Than 7,000 Biologic Medicines In Development In 2015 .......................................................... 118
Part VI, Figure 57: Total Industry Drug And Specialty Drug Spend (Billions of Dollars) ................................................... 119
Part VI, Figure 58: Pharmacy Per Member Per Month (PMPM) Allowed Amount Including Impact of Rebates 2010-2015 .............................................................. 120
Part VI, Figure 59: Model Four Tier Structure .................................................................................................................. 121
Part VI, Figure 60: Model Five Tier Structure .................................................................................................................. 122
Part VI, Figure 61: Pharmaceutical Manufacturer Marketing Expenditures, 2013 .......................................................... 123
Part VI, Figure 62: Pharmaceutical Manufacturer Expenditures For Sales And Marketing vs. Research And Development, 2013 ...................................................... 123
Part VI, Figure 63: Portion Of Spending On Pharmaceuticals In The Medical And Pharmacy Benefits, 2014 .................... 125
Part VI, Figure 64: CareFirst Prescription Compound Spend 2012-2014 .................................................................. 127
Part VI, Figure 65: CareFirst Prescription Compound Spend 2014-2015 ................................................................. 128
Part VI, Figure 66: Specialty Spending Under The Medical And Pharmacy Benefit Coverage As A Share Of Total Pharmacy Spending, 2014 ........................................... 129
Part VI, Figure 67: Specialty Spending Under The Medical And Pharmacy Benefit Coverage As A Share Of Total Pharmacy Spending, 2018 ..................................................... 130
Part VI, Figure 68: Total Annual Cost Per CareFirst Member Utilizing A Specialty Drug, 2014 ......................................... 130
Part VI, Figure 69: Global Specialty Drugs In Development By Clinical Trial Phase (Total Drugs in 2014 = 5,408) ........ 131
Part VI, Figure 70: More Than 900 Specialty Medications In Development, 2013 ........................................................ 132
Part VI, Figure 71: Total Specialty Drug Cost of Top 10 Diseases ...................................................................................... 132
Part VI, Figure 72: Analysis Of CareFirst Population With Behavioral Health And Substance Abuse (BSA) Diagnoses ....................................................................... 139
Part VI, Figure 73: Population Without Behavioral Health And Substance Abuse (BSA) Diagnoses ................................. 140
Part VI, Figure 74: Members With Behavioral Health Conditions By Condition ............................................................. 141
Part VI, Figure 75: Making The Connection – Identification And Referral Of Members To TCCI Programs ...................... 143
Part VI, Figure 76: Identifying Non-Compliant Prescribing Patterns For Intervention ......................................................... 143
Part VI, Figure 77: Annual Savings From Optimal Adherence By Top Disease States ......................................................... 147
Part VI, Figure 78: Annual Savings Resulting From Closure Of Gaps In Care ................................................................. 147
Part VI, Figure 79: Comparison Of Costs For Common Conditions Treated In The Emergency Department (ED), Urgent Care Center (UCC), Convenience Care Center, 2013 .............................................................. 153
Part VI, Figure 80: Urgent And Convenience Care Access Program (UCC) Provides Ways to Access Care ....................... 154
Part VI, Figure 81: Treatment Options Among Telemedicine, Convenience Care Centers, Urgent Care Centers (UCCs), And Emergency Departments (EDs) ......................... 156
Part VI, Figure 82: Benefit Design Encourages Use At the Most Appropriate Site .......................................................... 157
Part VI, Figure 83: Urgent And Convenience Care Access Program (UCA) Partner Visit Results Documented In iCentric ............................................................................. 158
Part VI, Figure 84: Provider Directory Logo ..................................................................................................................... 163
Part VI, Figure 85: Two Pathways To Initiate A Video Visit ............................................................................................. 168