

Specialty Pharmacy Coordination Program

The Specialty Pharmacy Coordination Program is available for members with CareFirst pharmacy benefits. The program addresses the unique clinical needs of patients taking high-cost specialty medications for conditions such as multiple sclerosis, hepatitis C and hemophilia. These patients require high-quality care coordination and support to help obtain the best possible outcomes.

With this program, patients have access to the following services:

- Comprehensive assessment at program initiation
- Coordination between the specialty care coordination team and the patient's primary care provider (PCP)
- Drug interaction reviews
- Access to their specialty medications through Mail Service Pharmacy or a participating retail pharmacy
- Drug and condition-specific education and counseling on medication adherence, side effects and safety
- Refill reminders and inventory coordination to reduce drug waste
- On-call pharmacists 24 hours a day, seven days a week
- Specialty drug care coordination with a registered nurse specializing in select disease states (multiple sclerosis, hemophilia, hepatitis C and select intravenous immunoglobulin (IVIG) conditions)

What this means for you: If your patients take specialty medications, a pharmacist from CVS/caremark¹ may contact you or your patients to discuss their treatment plan. In addition, if your patients have been prescribed specialty medications for multiple sclerosis, hepatitis C, hemophilia or certain IVIG indications, a registered nurse will be available in coordination with you, the PCP, to assist your patients with their condition.

¹CVS/caremark is an independent company that provides pharmacy benefit management services to CareFirst.