BlueCross BlueShield

FEP Dental℠

bcbsfepdental.com

Coordination of Benefits for Providers

Speed Up Payments for Claims Requiring Coordination of Benefits

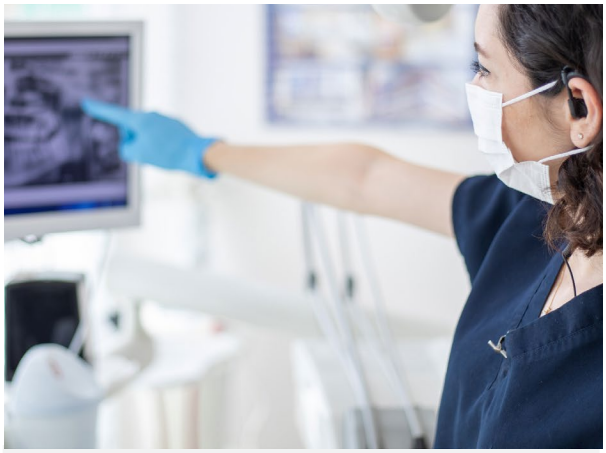
Submit Claims to the Local Plan

Did you know that when members have Blue Cross and Blue Shield Service Benefit Plan (also known as the Federal Employee Program® or FEP®) medical coverage, those claims should be submitted to their local Blue Cross Blue Shield (BCBS) company.

To avoid duplicate claim submissions, do not submit dated claims to both the local BCBS company and BCBS FEP Dental.

- Primary payment will be sent to you and then the Service Benefit Plan will forward the claim, along with the Primary payment amount, to BCBS FEP Dental.
- BCBS FEP Dental will coordinate the benefits on the claim received from the medical carrier. Upon completion of Coordination of Benefits, BCBS FEP Dental will send the Secondary payment to your office.

It's important to note that when a member is covered by a Service Benefit Plan product with dental benefits and a separate BCBS FEP Dental plan, those two policies will coordinate to pay benefits on dental claims.



Billing Patients for Medical-Dental COB Claims

We recommend that the dental office does not charge the patient for any copay or coinsurance associated with the medical plan benefits at the time of their dental office visit because, in most cases, these amounts will be addressed by BCBS FEP Dental.

How to Verify and Submit Claims for BCBS FEP Dental

Option 1: If the member has the Blue Cross and Blue Shield Service Benefit Plan

Submit the claim to the member's local BCBS company to process as primary. BCBS FEP Dental will receive a file from the member's local BCBS company advising how much was paid and BCBS FEP Dental will automatically process as secondary. (To avoid duplicate claims, you do not need to submit to dental to process as secondary.)

Option 2: If the member has any other Federal Employees Health Benefits (FEHB) Program health plan (non-BCBS)

Submit the claim to the FEHB plan as primary, then submit the claim to BCBS FEP Dental as secondary including the FEHB health plan's primary EOB.

Option 3: If the member does not have a FEHB health plan

Submit the claim to BCBS FEP Dental to process as their only plan benefit.

For more information, please call Customer Service at
1-855-504-BLUE (2583), 8 a.m. - 8 p.m. EST Monday - Friday

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